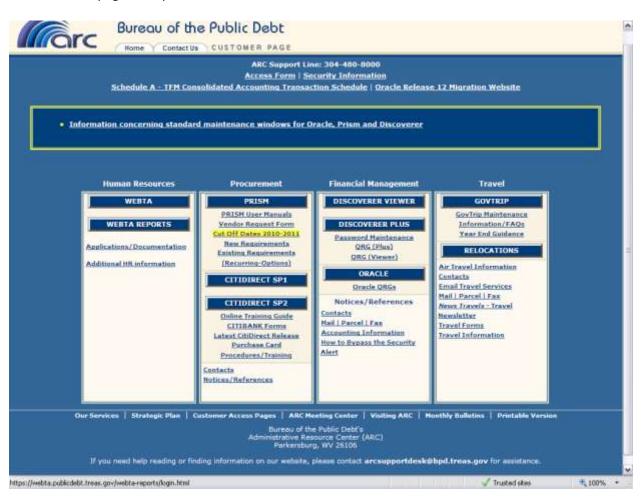
## **ARC Redesigns Customer Access Pages**

ARC is redesigning our customer access pages to match the award-winning design of our website (<a href="http://arc.publicdebt.treas.gov">http://arc.publicdebt.treas.gov</a>). The new customer access pages will be deployed over the next few months, with completion planned for November 2010.

We hope that your transition to the new website will be a pleasant one. To ensure our users get the best possible experience when visiting any of the ARC websites, we always recommend that you use a current Internet browser (Microsoft Internet Explorer 7.0 and higher). When you use the latest version of a browser, you will enjoy our website as it is meant to be experienced.

Detailed information about the layout of the new pages will be found on your new homepage, but to give you an idea of the improvements we've made, below are sample images showing the old layout versus the new.

Previous Homepage Example:



## New Homepage Example:

The appearance is greatly improved, leading to a more intuitive user experience. While your customer access page is changing, the services you use will remain the same.



We expect a smooth transition to this new layout, but please contact us if you encounter any problems. Feedback regarding the website can be provided using the <u>Feedback form</u> that you'll find on the new page, or contact any ARC contacts or <u>Help Desks</u> if you have questions about your services.